



Referral Fees, Commissions & Third-Party Services

At Christies/Centro Residential Sales and Lettings, we are committed to providing our clients with a professional and transparent service. As part of our sales and lettings services, we may introduce or recommend third-party suppliers, contractors and property professionals.

You are under no obligation to use any optional third-party service recommended by us and, where appropriate, are free to select an alternative provider.

Where a client chooses to use certain third-party services, Christies/Centro Residential Sales and Lettings may receive a referral fee, commission or other payment from the relevant provider. These arrangements may include:

Financial Services

Christies/Centro Residential Sales and Lettings recommends AWS Financial Services Ltd, trading as AWS Private Finance, for mortgage and financial services.

Where a client introduced by us subsequently completes a transaction, we may receive an introducer's commission equivalent to 25% of the procurement fee received by AWS Private Finance.

A procurement fee (or "proc fee") is a commission paid by a lender to a mortgage broker or intermediary following successful completion of a mortgage. There is no additional fee charged to the client by Christies/Centro for the introduction.

Legal & Conveyancing Services

Christies/Centro Residential Sales and Lettings recommends Taylor Rose for conveyancing and property-related legal services.

Where a client introduced by us instructs Taylor Rose and the relevant transaction completes, we receive a referral fee of £250 per completed transaction.

You are under no obligation to use Taylor Rose and are free to instruct a solicitor or conveyancer of your choice.



Centro Residential Sales and Lettings Limited is a wholly owned subsidiary of Centro Plc
Chairman: Ray Harwood *retd*; Managing Director: Paul Harwood; Directors: D E Harwood, Ricky Bashford
Mid-Day Court, 24-28 Brighton Road, Sutton, Surrey SM2 5BN | Telephone 020 8401 5000 | e-mail: lettings@centro.plc.uk
2-4 High Street, Cheam, Surrey SM3 8RL | Telephone 020 8770 1625
58-60 High Street, Banstead, Surrey SM7 2LX | Telephone 01737 307 000
Registered at the above in the UK No 5660654





Deposit Replacement Services

Centro Residential Lettings may introduce tenants and landlords to third-party deposit replacement products, including Reposit, as an alternative to a traditional cash tenancy deposit.

Where a deposit replacement service is selected, we may receive a referral fee or commission from the provider. The amount received may vary depending on the value of the deposit and product selected.

Deposit replacement products are subject to the individual provider's terms, conditions, eligibility requirements and charges.

Utility & Insurance Services

Centro Residential Lettings may introduce landlords and tenants to third-party providers offering utility and insurance products and services.

Where a product or service is taken following our introduction, we may receive a referral fee or commission from the relevant provider. The amount received varies depending on the provider and product or service selected.

There is no obligation to purchase any optional utility or insurance product introduced or recommended by us.

Contractors, Maintenance & Property Services

As part of our lettings and property management services, Centro Residential Lettings may recommend, introduce or instruct contractors to undertake maintenance, repairs or other works.

Where works are undertaken by certain contractors introduced or instructed through Centro Residential Lettings, we may receive a commission equivalent to 12% + VAT of the value of the works completed.

Details of our contractor commission arrangements are also contained within our Landlord Terms of Business.



Centro Residential Sales and Lettings Limited is a wholly owned subsidiary of Centro Plc
Chairman: Ray Harwood *retd* Managing Director: Paul Harwood Directors: D E Harwood, Ricky Bashford
Mid-Day Court, 24-28 Brighton Road, Sutton, Surrey SM2 5BN | Telephone 020 8401 5000 | e-mail: lettings@centro.plc.uk
2-4 High Street, Cheam, Surrey SM3 8RL | Telephone 020 8770 1625
58-60 High Street, Banstead, Surrey SM7 2LX | Telephone 01737 307 000
Registered at the above in the UK No 5660654



www.centrolettings.com



Further Information

Christies/Centro Residential Sales and Lettings aims to be transparent about any financial benefit received from third-party introductions.

Further information regarding the nature or amount of any referral fee or commission received by us is available upon request.



Centro Residential Sales and Lettings Limited is a wholly owned subsidiary of Centro Plc
Chairman: Ray Harwood *retd* Managing Director: Paul Harwood Directors: D E Harwood, Ricky Bashford
Mid-Day Court, 24-28 Brighton Road, Sutton, Surrey SM2 5BN | Telephone 020 8401 5000 | e-mail: lettings@centro.plc.uk
2-4 High Street, Cheam, Surrey SM3 8RL | Telephone 020 8770 1625
58-60 High Street, Banstead, Surrey SM7 2LX | Telephone 01737 307 000
Registered at the above in the UK No 5660654



www.centrolettings.com